

Appendices

Appendix A.

South Martineztown Citizen Satisfaction Survey

Citizen Satisfaction Survey results are tabulated on the following pages. The tabulations are made directly on the survey form that was distributed to households within the South Martineztown neighborhood.

Notes regarding survey tabulations:

- Response tabulations are underlined.
- Responses to open-ended questions are italicized. Responses to open-ended questions were grouped into categories with similar responses.
- In many cases, respondents did not answer all survey questions; therefore, total responses to individual questions often do not equal a total of 134.

Date _____ Time _____ Interviewer _____

South Martineztown Citizen Satisfaction Survey

One survey was administered to each household. All survey responses remained confidential and anonymous.

1. Interviewee: male 38 female 84 no response 12

I. GENERAL INFORMATION:

2. How long have you lived in this neighborhood? all your life 8
1 year or less 10 1-3 years 25 4-10 years 36 11-20 years 39 21 years or more 12
3. What is your age? 18 or under — 19-25 3 26-35 12 36-50 39 51-64 23 65+ 53
4. What is your occupation? Retired-40; Homemaker-10; Nurse/medical-3; Teacher-3; Counselor-3; Student-3; Social Worker-2; Architect-1; Economist-1; Artist-1.
5. Do you own your own transportation? yes 79 no 50
6. Why do you live in South Martineztown? Placed by City Housing-30; Like the area-17; Convenient-15; Born here-5; Good Neighbors-5.

II. CITY SERVICES:

7. Do you use the city Bus service? yes 37 no 90 Sun Van service? yes 5 no 101.
If yes, how often? daily 10 weekly 6 monthly 2 occasionally 19.
8. Is city bus/Sun Van service adequate in your neighborhood? yes 47 no 13 don't know 69
9. How well are neighborhood roads & sidewalks maintained? very well 43 fair 61 poor 25
10. Is there adequate parking available in the neighborhood? yes 76 no 53
Specify any parking problems, including location:
La Amistad parking is inadequate-10; Longfellow School parking is inadequate-10.
11. How well are speed limits and other traffic regulations enforced? very well 32 fair 64 poor 29
12. How well is Martineztown Park maintained and managed? very well 64 fair 46 poor 9
13. Are there adequate recreational and educational activities available to neighborhood children and teenagers? yes 35 no 24 don't know 71 If no, please explain:
More recreational activities needed-14; More playground equipment needed-4; Less...2
14. Does the City provide adequate services for elderly residents? yes 55 no 15 not sure 64
If no, what elderly services or facilities are needed:
Security Guard-13; Sidewalk repair-13; Better maintenance-7.
15. Specify any problems with City-owned facilities or properties in your neighborhood; City facilities include: Martineztown Park, public housing complexes, streets & sidewalks and La Amistad.
Sidewalk repair-16; Lighting at La Amistad-15; Parking at La Amistad-9; Better Park Maintenance-7; Better Public Housing Maintenance-5; Drug dealing-5.

III. HOUSING:

16. How many people live in your house or apartment? 1 - 69; 2 - 42; 3 - 10; 4 - 7; 5 - 2. Average: 1.7
17. Do you own 41 or rent 93 your home?
18. If you rent, is your landlord the City of Albuquerque 70 or a private owner 21 don't know --
19. Generally, how well is private property in your neighborhood maintained:
very well 56 adequately 53 poorly 1 no opinion 32
20. Generally, how well is the senior housing complex on Fruit Street maintained and managed:
very well 38 adequately 45 poorly 7 no opinion 42
21. Generally, how well is the multi-family housing complex on Arno Street maintained and managed:
very well 22 adequately 35 poorly 17 no opinion 57

IV. CRIME:

22. Do you feel safe in the neighborhood? yes 42 most of the time 53 no 34
23. How adequate is street lighting in your neighborhood? good 45 fair 44 poor 38
24. Were you a victim of crime within the neighborhood in the last three years? yes 38 no 94
25. Do you think crimes within the neighborhood are usually reported? yes 53 no 22 don't know 60
26. Would you get involved in a neighborhood Crime Watch Program where neighbors work together to report crimes and suspicious behavior to the Police? yes 75 no 19 maybe 27
27. What type of crime is the biggest problem in your neighborhood? vandalism 24 theft 10
burglary 20 drug use/dealing 15 robbery 4 gang related 1 other 3
28. In your opinion, what is the level of Police service in your neighborhood?
good 32 adequate 41 inadequate 47
29. How much does crime impact the quality of life in the South Martineztown neighborhood?
minor impact 16 some impact 57 severe impact 36
30. What could be done to reduce crime in South Martineztown?
specify: *More Police patrols-31; Better lighting-21; Security guards at public Hsg. sites-13*
Neighborhood Watch program-11; Traffic control-10.

V. NEIGHBORHOOD SATISFACTION:

31. What is your level of satisfaction with the quality of life in South Martineztown?
great 27 good 75 adequate 25 poor 4 intolerable 1
32. In this question, rate the following factors on a scale of 1 to 5, with 1 being poor, and 5 being very good. What do you like about South Martineztown? (Average score is noted)
- | | |
|--|---|
| <u>3.6</u> close to family and friends | <u>4.1</u> convenient to City services / facilities |
| <u>4.22</u> close to downtown or employment | <u>4.5</u> convenient to hospitals/health care |
| <u>3.23</u> good neighborhood for kids | <u>4.64</u> convenient to schools |
| <u>3.87</u> neighborhood upkeep & appearance | <u>3.36</u> a good place to walk |

33. On a scale from 1 to 5, what do you dislike about your neighborhood? A rating of 1 indicates there is not a problem with this issue, a rating of 5 indicates a major problem exists with this issue.

<u>1.33</u> location	<u>3.5</u> crime/safety factors
<u>2.71</u> transients/homeless	<u>2.5</u> traffic congestion and noise
<u>2.9</u> litter/graffiti	<u>1.77</u> unstable or mobile resident population

34. Have you considered moving from the neighborhood? yes 30 no 96
If yes, why? *There were very few responses to this question*

35. In your opinion, the neighborhood is:
generally improving 36 staying about the same 74 declining 16

VI. NEIGHBORHOOD ACTION:

36. Do you participate in neighborhood projects? yes 46 no 71

Which of the following projects would you participate in:

<u>35</u> clean up campaigns	<u>23</u> graffiti removal
<u>51</u> crime prevention activities	<u>3</u> neighborhood history handbook
<u>34</u> neighborhood events	<u>10</u> senior citizen activities

37. Can you think of any other neighborhood improvement projects or activities that could be undertaken by area residents:
Neighborhood newsletter; More resident involvement; Neighborhood Watch

VII. URBAN RENEWAL PROGRAM

In the 1970s the South Martineztown neighborhood went through urban renewal. Much of the neighborhood was redesigned and rebuilt. Street patterns were altered, new housing units were constructed and three public housing projects were built. The next 4 questions ask for your evaluation of Urban Renewal of South Martineztown.

38. In your opinion, the general design and appearance of South Martineztown is:
good 68 satisfactory 50 poor —

39. Rate the following neighborhood features on a scale from 1-5: 1 is poor; 5 is very good.

<u>3.6</u> a good place to walk	<u>2.47</u> safety/security
<u>4.1</u> landscaping	<u>3.33</u> parking accommodations
<u>4.18</u> design of housing	<u>3.63</u> park design
<u>4.0</u> street layout	

40. In the 1970s, approximately 100 units of public housing were built in South Martineztown. This comprises about half of the housing units in the neighborhood.
Is this a good mixture (about 50:50) of public and private housing? yes 77 no 8 not sure 48
If not, why: 6 respondents indicated that this ratio is too high: reduce # of units.

41. Did Urban Renewal benefit the South Martineztown neighborhood? yes 97 no 1 not sure 27
Why or why not: *The few responding said: Yes, it cleaned it up.*

FINAL QUESTION:

42. In your opinion, what improvements are most needed in the neighborhood?
*Increased Police patrols-31; Better lighting-20; Sidewalk repairs-16; Recreation-14;
School traffic/parking-10; Traffic on Edith-9; Safety/security-9; Park maintenance-6;
Screen Housing tenants-5; Sewer smell-5; Street maintenance-4; More playground equipment-4.*

Appendix B.

Martineztown Park Improvements

The following information supplements the discussion in the Parks and Recreation section of this plan (Section V., item D). As previously noted, Martineztown Park is a popular facility--used regularly by Longfellow Elementary students and by adult and preschool visitors to the neighborhood. For several years the neighborhood has been concerned about park usage. There is general agreement among residents to further orient the park toward passive activities in combination with playground facilities for preschool and young elementary school children. This orientation is complementary to Longfellow School playground facilities and satisfactory to area residents.

A priority project of this plan is the improvement of Martineztown Park. Improvements can be divided into two general categories: short term improvements and long range renovations. Recommended short term improvements primarily address maintenance and safety issues. These improvements are low cost, and should be made quickly to insure the safety of users and the quality of life of area residents. An extensive renovation plan for the park is also recommended. The Design and Development Division of the City Parks and General Services Department will need to work with the neighborhood to better determine neighborhood and area-wide needs. Although the Park facilities are outdated and unsafe, the park remains popular. This situation should hasten the process for park renovations.

Short Range Improvements:

Lighting: Adjust statue lighting to reduce spillover lighting and provide more Park security
 Remove tree along Roma to eliminate light blockage and improve security
 Replace light bulb or lamp on dysfunction light on Roma
 Add light standard and light to PNM pole at Martineztown Walkway/alley

Trees: Plant additional trees next to St. Joseph Parking Structure
 Trim and maintain trees as needed in Park and Walkway--tree trimming should be oriented to increased Park/Walkway visibility and security
 When planting more trees, plant conifers near the edge of the Park which abuts Walter St. and the Longfellow School parking lot--conifers would be used to screen vehicular headlights from shining on townhouses
 Replace dead/diseased trees

Playground: Remove colored metal cubes in playground
 Provide additional trash containers to reduce summer overflow problem
 Repair water fountain
 Install signage specifying Park hours and rules
 Eliminate wasp and bee nests located in playground equipment
 Spray for cockroaches in spring/summer
 Remove wooden play structures as they wear out
 Renovate the wooden platforms to eliminate the ability for people to hide in them

Remove merry-go-round as it wears out
Hire a neighborhood park attendant
Set watering schedule to discourage overnight use of park

Long Range Renovations:

Develop a Comprehensive Park Improvement/Renovation Plan based on community needs.
Design input should involve St. Joseph Medical Center representatives along with Longfellow School staff and the South Martineztown neighborhood.
(Renovations could possibly occur in multiple phases).

Park renovations would at minimum include the following:

- Terrace slope to increase safety and discourage overnight sleeping
- Make the Southwest Pieta statue a focal point, surrounded by shaded seating.
Consider developing an amphitheater for performances
- Upgrade playground equipment and seating with orientation to facilities for small children and passive activities for adults.
- Remove or modify of dangerous features, including the concrete rings surrounding some of the playground equipment.
- Develop an appropriate design for passive use of the east end of the park.
- Repair and restucco the retaining wall next to the slope along High.
- Retain basketball slab for multiple uses, including: games, picnic space, covered space, etc.
- Extend the block wall at the Walter St. cul de sac to buffer the park and screen vehicular lights from the townhouses.
- Provide additional and/or improved handicapped ramps as appropriate to facilitate usage by disabled individuals.
- Eliminate or modify the drainage channel from Walter St. to Roma—it is unnecessarily large and dangerous.
- Improve the pedestrian connection from Walter St. to the Park.
- Improve all planters
- Eliminate water ponding on entry steps to Longfellow School from the Park

Appendix C. Neighborhood Handbook

Government / Community Services

Animal Control	768-1935	Office of Senior Affairs	764-6400
Bernalillo County Government	768-2000	Parks Management	
Better Business Bureau	884-0500	lights / maintenance	857-8650
Burn / No Burn Advisory	768-2876	Public Works Department	
City Council Offices	768-3100	Cockroach Hotline	873-7009
City of Albuquerque Information	768-2000	Information	768-3650
Community Awareness		Pothole repair	768-4653
(Crime Prevention)	764-1090	Street Maintenance	857-8027
County Assessor	768-4040	Water/sewer emergencies	857-8028
County Clerk (voter registration)	768-4090	Recycling information	761-8100
County Commission	768-4000	Ridepool	243-7433
County Information	768-4000	Sheriff	768-4160
Fire (non emergency)	243-6601	State Police	841-9256
Garbage Collection problems	761-8100	Stop Signs missing	857-8028
Graffiti Removal Services	857-8055	Streetlights out or	
Housing Code Enforcement	764-3954	down powerlines	761-5888
La Amistad Senior Center	848-1395	Suntran Information (Bus)	843-9200
Landfill Information	836-8754	SunVan Information	764-6165
Landlord / Tenant Hotline	256-9442	Traffic signs and speed limits	764-1599
Liquid Waste Dispatch Hotline		United Way Helpline	247-3671
to report sewer smells	857-8250	Vehicles	
Main Library information	768-5140	Abandoned on the street	768-2277
Martineztown House of		Inoperable vehicles	
Neighborhoodly Service	242-4333	on private property	764-1664
Mayor's Office	768-3000	Weed & Litter complaints	764-1661
Mosquito / fly spraying	768-2600	large item pick-up	857-8060
Neighborhood Coordination	768-3790	Zoning violations	764-1664

Elected Officials

Senator Jeff Bingaman	766-3636 (Albuq.)	
110 Hart Office Bldg.	(202) 224-5521	FAX (202) 224-2852
Washington, DC 20510		
Senator Pete Domenici	766-3481 (Albuq.)	FAX (202) 224-7371
Congressman Steve Schiff	766-2538 (Albuq.)	
625 Silver Avenue SW		
Albuquerque, NM 87102		
Governor Gary Johnson	(505) 827-3000	
Mayor Martin Chavez	768-3000	

Martineztown House of Neighborly Service

The Martineztown House of Neighborly Service, located at 808 Edith Boulevard NE, offers the following programs which are available to qualifying individuals and families in South Martineztown:

- Summer Program. Eligible children from 3-14 years-of-age participate in a weekday educational (reading-based) and recreational activities designed to enhance academic and social skills.
- After School Tutoring. Through this program, 2 teachers provide tutoring to area children.
- Bookstart. A program exposing 3 to 5-yearolds to the world of books on weekday mornings.
- Outreach Counselor. Provides counseling to area children, parents and seniors on a variety of matters as needed.
- Before and After School Program. Provides recreation and tutoring to children 3 to 14 years-of-age before and after school. Staff walks before school participants to Longfellow Elementary School in the mornings.

La Amistad Senior Center

Located at 415 Fruit Street NE, La Amistad provides a place for seniors to socialize and participate in a variety of structured activities including ceramics, various arts and crafts, and a guest speakers program. Seniors are also given day to day assistance along with professional assistance with income tax filing and medication. The City Office of Senior Affairs provides a lunch program at La Amistad with carry-outs for home bound individuals.

Appendix D.

Compilation of Plan Recommendations

A. Crime & Security

- 1) Develop and Implement Community-based Policing Plan.

A community-based policing plan might include all or some of the following items. Or, the following measures could be pursued separately from a community-based policing plan or strategy.

- 2) Establish regular bike and foot patrols in the neighborhood.
- 3) Increase Police presence in the neighborhood.
 - More patrols through the area
 - Bike and foot patrols
 - Encourage residents to report crimes thereby having more resources allocated to the neighborhood
- 4) Provide additional lighting in the neighborhood.
 - Park Management lighting improvements to Martineztown Park and Walkway
 - Additional street lighting
 - Request lighting improvements at the public housing complexes
 - Encourage private owners to provide additional lighting, especially in alley
- 5) Compile Neighborhood Crime Prevention Handbook.
- 6) Implement Neighborhood Watch/Crime Prevention Training.
- 7) Improve neighborhood security by working with St. Joseph Security Patrol.
- 8) Continue the commitment to keep South Martineztown a graffiti-free neighborhood.
- 9) Move transients from the neighborhood.
- 10) Install a fence at the Fruit/High Street curve which prevents unwanted access.
- 11) Track of crime rates and citizen complaints annually or every other year.
- 12) Establish a continued partnership with APD.
- 13) Develop increased neighborhood participation and coordinate with nearby neighborhood associations in developing a Community Policing program.

B. Transportation, Traffic & Pedestrian Accessibility

1. Implement traffic and pedestrian improvements on Edith Boulevard.
 - A) Install two sets of three speed humps on Edith.
 - B) Install traffic and pedestrian signage on Edith
2. Improve the Lomas/Edith intersection for pedestrian safety and convenience.
3. Improve Lomas streetscape: pedestrian convenience, aesthetics and maintenance.
4. Vacate Arno Street from Fruit Street northward to Lomas Boulevard.
5. Redesignate the Edith/Arno Alleyway a Utility Easement and install fencing.
6. Install a street light or similar high intensity light along the Martineztown Walkway.
7. Install a 16' median on Broadway Boulevard
8. Vacate Walter Street north of Dr. Martin Luther King, Jr. Avenue.

C. Housing

1. Promote awareness of available housing rehabilitation assistance.
2. Involve the CICM in resident orientation sessions with Housing Services and APD.
3. Promote interaction between the neighborhood and public housing residents.
4. Provide a housing unit within the Martineztown Family Complex to an APD officer.
5. Inform the neighborhood and housing tenants about the annual Comprehensive Grant Program.
6. Develop a public housing handbook.
7. Evaluate future phase-out of the Martineztown multi-family public housing complex.

D. Parks:

1. Short range improvements to Martineztown Park.
2. Develop a comprehensive renovation plan for Martineztown Park.
3. Develop a Neighborhood Landscape Maintenance Program.

E. Recreation

1. Develop joint recreational and educational programs between Longfellow, City Cultural & Recreational Services Dept. and the House of Neighborly Service.

F. Social Services & Facilities:

1. Expand La Amistad Senior Center.
2. Develop cooperative programs between the Martineztown House of Neighborly Service, Longfellow Elementar, St. Joseph Medical Center and the CICM.

G. Education:

1. Develop a comprehensive strategy for improved academic achievement at Longfellow.

H. Utilities:

- 1) Monitor Electro-Magnetic Field (EMF) levels.
- 2) Address the issue of EMF in the Facility Plan: Electric Service Transmission and Subtransmission Facilities (1985-1995).
- 3) Provide adequate maintenance of high-intensity power poles.
- 4) Replace mercury vapor streetlights on Edith with sodium vapor lights as repairs are needed.
- 5) Investigate and repair storm drainage problems:
 - Along Walter St. adjacent to Longfellow Elementary School which result in damage to the Longfellow gymnasium.
 - Pavement sinkage and sidewalk buckling at the southwest corner of Fruit and Edith.

Frequently Called Phone Numbers

Emergency: Police - Fire - Rescue	911
Police (non-emergency)	768-2677
Police (Valley Sub-station)	761-8800
Poison & Drug Information	843-2551
Crime Stoppers	843-7876
Graffiti 24-hour Hotline	768-4725
City of Albuquerque information	768-2000
Mayor's Office	768-3000
City Council Offices	768-3100
Bernalillo County Information	768-4000
Sun Van Information	764-6165
Office of Senior Affairs	764-6400
Liquid Waste Dispatch Hotline	768-4725
Street Lights Out or down power lines	761-5890
Weed & Litter Complaints	764-1661
Zoning Violations	764-1664
Landlord/Tenant Hotline	256-9442
Neighborhood Coordination Office	768-3790
Parks Management (Maintenance)	857-8650
Planning Department	768-3860